



Better Business Bureau

Now more than ever, consumers are carefully checking out businesses before spending their hard-earned dollars. The BBB helps millions of consumers and business people each year by providing reports and information on businesses and charities. The following is an overview of free services offered by your Better Business Bureau.

- **BBB Business Reviews & Company Ratings:**

Before you make a purchase, check the BBB for a Business Review on a company. The BBB rates companies (A+ through F) based on more than 12 objective criteria, including if there are complaints from consumers, if the company is truthful in its advertising and if it has all required professional licenses. You can view Business Reviews on our website or you can contact our office to request a Business Review on a company.

- **Dispute Resolution:**

If you have a problem with a company after you make a purchase, you can use the BBB's free dispute resolutions services. The BBB serves as a neutral third party and works to resolve your complaint quickly, fairly and completely. The BBB also offers free mediation and free binding arbitration as a way to settle a dispute.

- **Consumer Fraud & Scam Alerts:**

The BBB regularly monitors consumer fraud and scams and issues alerts as needed. Common scams to watch out for include lottery and sweepstakes scams, work-from-home scams and free-trial scams.

- **Consumer News, Industry Tips & Advice:**

An informed consumer is a smart consumer. The BBB provides consumer news, industry tips and advice on our website, in newspaper columns and ads, and in social media such as Facebook. The information you need is always just a mouse click away.

- **Request a Quote from Trustworthy Businesses:**

If you have a specific job that needs to be done, you can request a quote from companies online at wynco.bbb.org. Qualified BBB Accredited Businesses will respond to your request with a bid for the specific job. Since the businesses are all accredited by the BBB, you know you'll be treated fairly.

- **Translation:** BBB services are available online in Spanish. When calling our office for, please have a translator with you.

Start With Trust

Better Business Bureau® serving Northern Colorado & Wyoming

8020 South County Road 5, Suite 100

Fort Collins, CO 80528

www.wynco.bbb.org

970.484.1348 or 800.564.0371